



**NORTH CAROLINA
DEPARTMENT OF INSURANCE**
MIKE CAUSEY, COMMISSIONER

NEWS RELEASE

FOR IMMEDIATE RELEASE
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**Commissioner Causey announces first Victim Assistance Centers to aid
North Carolinians affected by Hurricane Helene**
NCDOI will initially open in Gastonia and North Wilkesboro

RALEIGH – As North Carolina continues to respond to the devastating impacts in the aftermath of Hurricane Helene, Insurance Commissioner Mike Causey has announced the opening of two Victim Assistance Centers (VAC) to open this week and next.

A VAC will be open from 9 a.m. to 4 p.m. on Friday, Oct. 4, and Monday, Oct. 7, at the department's North Wilkesboro office, located at 307 Ninth St., North Wilkesboro, N.C. 28659.

A second VAC will be open from 9 a.m. to 4 p.m. on Monday, Oct. 7, at the department's Gastonia Regional Office, located at 1422 Burtonwood Drive, Suite 101, Gastonia, N.C. 28054.

“These Victim Assistance Centers will help to give in-person and on-the-ground recovery assistance and provide insurance-related support to those directly impacted by Hurricane Helene,” Commissioner Causey said. “Our goal is to open more VACs in other locations and to provide valuable resources in the coming days and weeks.”

NCDOI is currently coordinating with law enforcement agencies, emergency management, fire departments, rescue squads, charities, churches and civic groups to assist victims. NCDOI will be announcing future ways to assist with insurance claims and other needs in the future.

For assistance with insurance matters, contact the N.C. Department of Insurance's Consumer Division at 1-855-408-1212. Check the Department of Insurance website for continuing updates: www.ncdoi.gov/helene.

You can also donate to the North Carolina Disaster Relief fund at:
<https://pay.payitgov.com/ncdonations>.

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